

JUNCTIONU Privacy Policy

PRIVACY POLICY

1. Introduction

JUNCTIONU respects your privacy and is committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA) of South Africa.

2. Information We Collect

We may collect the following information:

- Full name
- Email address
- Phone number
- Delivery address
- Payment information processed via secure payment gateways
- Account login credentials

3. How We Use Your Information

Your personal information may be used to:

- Process orders and transactions
- Facilitate vendor fulfillment
- Improve platform services
- Communicate with users
- Prevent fraud and abuse

4. Payment Security

All payments are processed through secure third-party payment gateways. JUNCTIONU does not store full payment card information.

5. Data Sharing

Information may be shared with:

- Vendors fulfilling orders
- Payment processors
- Legal authorities when required by law

6. Data Protection

We implement appropriate security measures to protect user data against unauthorized access, loss, or misuse.

7. User Rights

Users have the right to:

- Access their personal information
- Request correction of inaccurate information
- Request deletion where legally permissible

8. Cookies

Our website may use cookies to improve user experience and analyze website performance.

9. Policy Updates

This Privacy Policy may be updated periodically. Continued use of the platform indicates acceptance of any changes.

10. Contact

For privacy inquiries contact:

junction4uj@gmail.com