

JUNCTIONU Customer Terms and Conditions

CUSTOMER TERMS AND CONDITIONS

1. Introduction

These Terms and Conditions govern the use of the JUNCTIONU marketplace platform.

2. Marketplace Role

JUNCTIONU operates as a technology platform connecting independent vendors with customers. Vendors are responsible for the products they sell.

3. Orders and Payments

Customers may purchase products listed by vendors through the platform. Payments are processed securely through third-party payment providers.

4. Vendor Responsibility

Each vendor is responsible for:

- Product accuracy
- Order fulfillment
- Shipping and delivery
- Customer support related to the product

5. Pricing

Product prices are determined by individual vendors and displayed on the platform.

6. Refunds and Returns

Refund and return policies may vary by vendor. Customers should review vendor policies before purchasing.

7. Disputes

Customers should first contact the vendor regarding disputes. JUNCTIONU may assist in mediation where necessary.

8. Prohibited Use

Users may not:

- Use the platform for fraudulent activity
- Attempt to bypass platform security
- Misuse the payment system

9. Limitation of Liability

JUNCTIONU is not responsible for the actions of independent vendors but will take reasonable steps to ensure marketplace integrity.

10. Changes to Terms

JUNCTIONU reserves the right to update these Terms and Conditions at any time.

11. Contact

For support inquiries contact:

junction4uj@gmail.com